

## **TECHNICAL INCIDENT NOTIFICATION**

Dear Valued Customers and Partners,

On June 17, 2024, we confirmed an incident involving unauthorized access to our company's system.

BellSystem24 Group promptly collaborated with specialized units and experts in the field of Information Security to conduct an investigation, analyze the scope of impact, and propose solutions to rectify and restore our system.

Once the details of the incident are clarified, we will promptly inform you.

We sincerely apologize once again for this unintended incident.

The trademarks mentioned in this document are registered.

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**【Contact information】**

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